

Request to defer Personal Loan repayments

Completing your form

Please complete the details below and return to lending.support@firstdirect.com

By submitting this form to us, you are making a request to defer 3 monthly Personal Loan repayments. This will apply from your next monthly repayment, unless this is due within the next 3 working days.

Your details

Name

Loan Account Number(s)

Loan 1	Next Payment Date	/	/
Loan 2	Next Payment Date	/	/
Loan 3	Next Payment Date	/	/
Loan 4	Next Payment Date	/	/
Loan 5	Next Payment Date	/	/

Are you financially impacted due to Covid-19? Yes No

Have you missed any loan repayments to date? Yes No

Post code

Telephone

Preferred communication method Letter Email

Do you have either of the following products with **first direct**?

Do you have a **first direct** credit card

Do you have a **first direct** overdraft

Important Information By submitting this form, you are confirming that you have been impacted by Covid-19 and this has affected your ability to make your Personal Loan repayments. We'll process your request and contact you as soon as we can by your preferred communication method. If your request is accepted, you'll be able to defer your next 3 monthly loan repayments and make them at a later date. We'll contact you again with information about how you can do this. **first direct** is a division of HSBC UK Bank plc. © HSBC Group 2020. All Rights Reserved.